

Case Study

888.com and Minicom make a great pair

The Customer

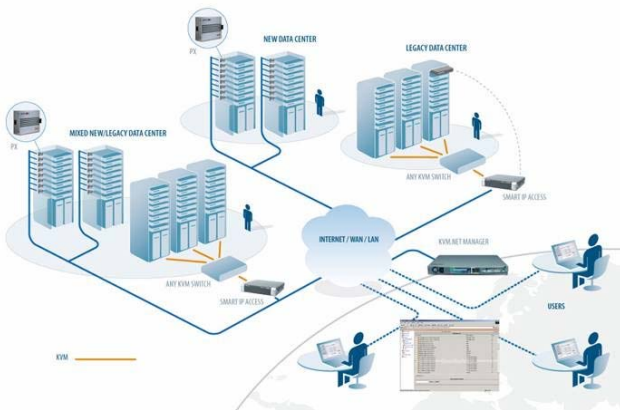
888.com is one of the biggest online gaming sites.

The Challenge

888.com has hundreds of servers to handle its operations. Additionally it has many assorted KVM switches and required a centralized management system that would be compatible with all of them. The challenge was to improve server access, integrate the existing KVM legacy switches with future servers and unify administration, monitoring and control of all the servers and legacy KVM switches across the various server rooms. Achieving simultaneous multi-level user access was an additional goal.

The Minicom Solution

Minicom installed the [KVM.net](#) with [Smart IP Access](#). This establishes a global centralized KVM management platform that works by consolidating the existing KVM infrastructure via locally



connected Smart IP Access devices. It also allows multi-level non blocking user server access. This solution consolidates server access to a single keyboard, video and mouse which eliminates unnecessary hardware duplication.

The Benefits

Installation required no downtime which allowed for a smooth transition. Operations are streamlined and server access is enhanced resulting in increased productivity. Logging on to the system was done via an easy to navigate intuitive GUI (Graphical User Interface). Future growth and expansion can occur seamlessly under the KVM.net umbrella.

Click [here](#) for our worldwide offices and contact information.

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Quick Take

Challenges

- Acquire a global centralized management system
- Achieve simultaneous multi-level user access
- Improve server management

Solution

- Minicom's [KVM.net](#) with [Smart IP Access](#)

Benefits

- Improved efficiency
- Increased server usability
- No downtime
- No system replacement
- Hassle-free expansion

